



Barnet Football Club Academy

The Hive London Stadium

Camrose Avenue

Edgware

HA8 6AG

Supporter Behaviour Policy Version 1

Reviewed October 2025

SUPPORTER BEHAVIOUR & SANCTIONS POLICY

Barnet Football Club Academy (the academy) will always endeavour to play an active role within the local community and involve our supporters in identifying areas for change and improvement within the academy. The Club aims to deliver to all supporters a friendly and professional service. The Academy is committed to confronting and eliminating discrimination under any of the protected characteristics whether by age, disability, gender reassignment, marital or civil partnership status, pregnancy race, religion or belief, sex, or sexual orientation.

We welcome support from all irrespective of the above. We will not tolerate abuse based on hate in any form. We extend a warm welcome to all supporters when they visit the Hive Site, whether they are our own supporters, supporters of other clubs or individuals who enjoy the game.

We value the immense contribution our supporters make to the academy, and we want them to encourage the team but at the same time we wish to show respect for our opponents, match officials, opposition fans and our own staff, stewards and club officials. Supporters can report issues of concern to the Club through several methods including in person to club officials and representatives, direct correspondence (letter), e-mail, phone, or an anonymous text line. As a club we fully support the FA in all that they do as regards behaviour at football. In this respect we, as a Club will take action to prevent and address instances of unacceptable conduct or behaviour by our supporters, either at the Hive Stadium or any away venue.

Likewise, we will always seek to involve visiting Clubs if their supporters engage in unacceptable conduct or behaviour here. Unacceptable conduct or behaviour is clearly defined within the Ground Regulations, and these are prominently displayed in and around the Hive Site and readily available through a host of electronic and social media platforms. The academy also recognises the harm and disrepute that matters away from the Stadium or on social media and other electronic platforms can cause. Any individual who engages in unacceptable conduct or behaviour may be subject to a host of sanctions by the Club. These include, but are not limited to, ejection from the Site, verbal and/or written warnings, behaviour contracts, restorative justice solutions, and exclusion orders of varying periods, the involvement of other agencies and law enforcement and the involvement of other Clubs through the sharing of information / intelligence concerning such matters.

The Club always seek to be proactive in this area and supporters who have come to notice through unacceptable conduct or behaviour or whom are of concern in this regard may also be invited to engage with the Club and other agencies to modify and change their conduct to be able to continue to support the Club with appropriate passion and pride. Acceptable Behaviour Contracts (ABC's) are the most common method for so doing. ABC's set clear expectations and standards from both sides, the individual concerned and the Club and highlight what is and is not acceptable. It makes all accountable for their actions and

facilitates clear communication between the parties in this regard. ABC's will also, where possible, be supported by other diversionary activity. In cases such as these the Safety Officer will deliberate on the matter relying on the preponderance of the evidence involved to make a reasoned and considered decision in respect of any sanctions imposed. In cases of complexity or dispute the Club Chief Executive Officer (CEO) will be the final arbiter.

Disorderly Conduct in relation to equality, diversity and inclusion

Disorderly Conduct means.

(i) Conduct which stirs up or sustains, or is likely or designed to stir up or sustain, hatred or ill will against or towards a group or persons based on their membership or presumed membership of a group defined by reference to a Category or against an individual who is or is presumed to be of the following categories:

- Gender, colour, race, nationality (including citizenship) or ethnic or national origin
- Membership or presumed membership, of a religious group or of a social or cultural group with perceived religious affiliation
- Sexual orientation
- Transgender identity (Gender Reassignment)
- Disability

by the person or persons engaged in the Conduct to be a member of such group.

(ii) Using threatening, abusive or insulting words or conduct

(iii) Displaying any writing or other thing which is threatening, abusive or insulting, or

(iv) Using words or conduct or displaying wiring or other thing which indicates support for, or affiliation to, or celebration of, or opposition to an organisation or group proscribed in terms of the Terrorism Act 2000, and any successive or replacement legislation thereto:

Any Person committing Disorderly conduct and/or any person who assists another or others to commit Disorderly conduct, may be subject to any, or a combination of the following.

- Refusal of entry to the stadium
- Removal from the stadium
- Suspension from attending matches of Barnet Academy
- Indefinite ban from attending matches of Barnet Academy

- Be the subject of a report to the Metropolitan Police and/or any prosecuting authorities which may result in possible criminal proceedings

Sanctions.

The following table sets out the Academy's supporter sanctions. These are designated on the assumption that words of advice have been issued and the breach discussed with the individual, but the breaches have continued.

Level One Sanctions		
Breach of Regulation	First Offence Sanction	Second Offence Sanction
Smoking/vaping	Removal from the site	Club Ban (Max 3 home games)
Alcohol offences (not involving police)	Acceptable Behaviour Contract	Club Ban (Max 3 home games)
ASB including foul or abusive language, gesturing to away fans	Acceptable Behaviour Contract	Club Ban (Max 3 home games)
Conduct that compromises safety	Acceptable Behaviour Contract + 2 game ban	Club Ban (Max 4 home games)
Non-cooperation with stewards	Acceptable Behaviour Contract	Club Ban (Max 3 home games)
Ejection from home or away ground	Acceptable Behaviour Contract + 3 game ban	Club Ban (Max 6 home games)
Refused entry to home or away ground	Acceptable Behaviour Contract	Club Ban (Max 3 home games)
Criminal Damage	Acceptable Behaviour Contract + restorative justice	Club Ban (Max 3 home games)

All sanctions detailed are a guide and club employees reserve the right to increase sanctions where appropriate.

Level Two Sanctions		
Breach of Regulation	First Offence Sanction	Second Offence Sanction
Missile Throwing	Club Ban (Min 3 home games)	Club Ban (Min 10 home games)
Pitch Encroachment	Club Ban (Min 3 home games)	Club Ban (Min 10 home games)
Aggressive language / Behaviour	Club Ban (Min 3 home games)	Club Ban (Min 7 home games)
Assault on club staff	Club Ban (Min 6 home games)	Club Ban (Min 24 home games)
Use or possession of pyrotechnics	Club Ban (Min 3 home games)	Club Ban (Min 10 home games)
Use or possession of illegal drugs	Club Ban (Min 6 home games)	Club Ban (Min 10 home games)
Use or possession of prohibited items as per ground regs.	Club Ban (Min 3 home games)	Club Ban (Min 7 home games)
Serious disorder or ASB	Club Ban (Min 10 home games)	Indefinite club ban
Criminal Damage, over £100	Club Ban (Min 12 home games)	Indefinite club ban, dependent on damage costs retrieved
Hate Crime or discrimination	Club Ban (Min 24 home games)	Indefinite club ban
Breach of existing club ban	Club Ban (Min double current ban)	Indefinite club ban

Whilst the guidelines offer minimum and maximum bans, they are guidelines they can be increased or decreased dependent on mitigating factors

Version	Date	Changes	Action