

Barnet FC Season Ticket 2023/24 FAQs

How can I tell when my season ticket expires?

All season ticket holders will receive a notification by email 30 days before the expiration of your membership to let you know that your membership will either Autorenew on a given date or that it will Expire on a given date. If the Autorenew function is selected on your account, the email will inform you of your renewal date. If not, the email will inform you of your expiration date.

What if my season ticket expires and I don't get to renew it in time?

If a Season Ticket expires, there is a "grace period" of **7 days** before the expired seat goes on general sale and becomes available for purchase so that gives you a bit of flexibility.

What if I want my friend to sit next to me and that seat is already taken?

You will have to wait until either the seat next to you becomes available or you can move your seat to accommodate 2 available seats next to each other.

Do I have to purchase my season ticket online?

Yes. Season Tickets can only be bought online.

I would like to move my Season Ticket seat to somewhere else in the stadium. Will I need to pay anything to move my seat?

No, you can move your Season Ticket seat for free online when you purchase.

How do I purchase a Season Ticket if I am a disabled supporter?

Disabled supporters must pay for a full-priced Season Ticket relevant to their age category and will be entitled to a carer Season Ticket for free. To redeem this, please call The Hive London's Membership Desk on 020 8381 3800 (Option One) Monday to Friday between 10am and 5pm or email tellus@thehivelondon.com.

Can I ever transfer my season ticket to someone else?

Afraid not - season tickets are non-transferrable!

Can I collect my Season Ticket in person?

Sorry no. Season Tickets will be posted out to you and will cost **£4** for admin and postage.

When can I get a new membership card?

New Season Ticket Holders will receive a card in the post. Renewed members can use their existing cards so there is no need to get a new one.

Can I buy more than one Season Ticket?

Yes, you're able to allocate more than one Season Ticket in your basket but each Season Ticket must be allocated to a different name and date of birth with an up-to-date headshot.

How do I upload a photo?

Really easily! Log in to your Barnet FC account, select "edit my details", then select "photos" at which point you can either take a new photo or upload an existing photo. Clear headshots only please! Do also note that the Safari browser does not support the "take photo now" function but it does support the "upload photo" function.

If I am purchasing a Concession (U21 or 65+) or an Under-17 ticket, will I have to provide proof of age?

Any concession or under-17 Season Ticket will be subject to proof of age. We run checks at all matchday turnstiles and reserve the right to ask for photographic proof where necessary.

What happens if I would like to purchase an under-17 Season Ticket but turn 17 before the start of the season?

The age you are at the time of purchase is what applies to your 2023/24 Season Ticket.

If my Season Ticket renews in September, how can I watch games in August?

Your Season Ticket is a 12-month membership so it runs for 12 months from September to September so games in August are included.

What do I do if I have issues purchasing my Season Ticket online?

The Hive London's Membership Desk will be open Monday to Friday between 10am to 5pm for supporters who need help with their online purchase so please call 02083813800 or via email at tellus@thehivelondon.com and we will be more than happy to assist with any support you may require.