

## TERMS AND CONDITIONS OF ISSUE

1. Ticket holders must comply at all times with any and all Club rules and regulations, ground regulations, League rules and regulations, FA rules and regulations, and any COVID-19 protocols, as applicable and in force from time to time. Any failure to do so may result in the ticket holder being ejected from the ground and denied future entry at no liability or cost to the Club.
2. Tickets are valid only for the date shown or the date for which the event is transferred in the occurrence of a postponement or abandonment. It is the ticket holder's responsibility to ascertain the details of any rearranged event.
3. There will be no refunds issued (in full or part).
4. Match dates may be subject to change from time to time for reasons beyond the Club's control (including, without limitation, television scheduling, cup competitions or adverse weather conditions). The Club reserves the right to reschedule any match without notice and without any liability. Where any Match is cancelled, abandoned or postponed, the Club shall not have any liability to you or your guests, except that following any cancellation, abandonment or postponement you may be entitled to attend the rearranged Match using the ticket purchased for the original date or via such application procedure as the Club shall publish on its Website (or similar).
5. Unauthorised re-sale is prohibited. The unauthorised sale or disposal of tickets is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The Club will inform the police when it becomes aware that tickets are being sold illegally and will press for charges to be brought against those breaking this law. If you are convicted of a ticket touting offence, or we reasonably suspect you have committed such an offence, we will notify the League who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that we share may include your personal details, information about the offence and about ticket purchases (including payment details). We will use this to identify and prevent ticket touting offences and disorder at matches.
6. The Bees Football Group and any associated companies accept no responsibility for seating affected by adverse weather conditions.
7. Use of camera or recording equipment is strictly prohibited.
8. Persistent standing in seated areas will lead to eviction.
9. Management reserve the right to refuse entry to the ticket holder or take any means necessary to remove the ticket holder from the grounds. The Club and its management will not be liable for any such removal or ejection and there will be no entitlement to a refund, credit or exchange.
10. Tickets will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the ticket at any time.
11. Except in respect of death or personal injury resulting from any negligence of the Club, neither the Club, the Bees Football Group or its associated companies, nor any of its officers, employees or agents shall be responsible for (whether in tort, contract or otherwise): (i) any loss, damage or injury to you and/or any guest or to any property belonging to you or any guest in or upon or around the ground or any car park, resulting from any cause whatsoever; (ii) for any loss of profit, loss of use, loss of opportunity or any indirect, economic or consequential losses whatsoever; and/or (iii) any losses arising from any cancellation, postponement or rearrangement of a match including but not being limited to any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.

12. The Club shall be responsible for any interruptions and/or restrictions to the view of the match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.
13. These Conditions of Issue shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.
14. We reserve the right to change these Terms and Conditions of Issue from time to time and shall publish any such changes on our Website.
15. If any of these terms and conditions is determined by a competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.
16. No other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Terms and Conditions of Issue. Nothing in these terms of conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.